



## City Rewards Club



**Get  
rewarded  
for eating  
City  
Barbeque!**

- Come into City Barbeque and ask for a "City Rewards Club" card. It's free!
- Your card will keep track of points you earn every time you visit City Barbeque (swipe it for every transaction!) Pay as you normally would with cash or credit card.
- Earn 1 point for every dollar spent on qualifying purchases! Gift Cards, Catering, Barbeque By Mail and taxes do not count towards the Rewards Club.
- When you reach 100 points, receive a \$5 gift for your next purchase. \$5 will be loaded onto your card, and you can either redeem your points for a \$5 gift on your next visit, or bank your points for a larger reward in the future. When redeeming your \$5 gift, tell the cashier you're paying with a gift card.
- The City Rewards Club is a rewards card and gift card in one. Feel free to use it only as a gift card, only as a rewards card, or both a gift and rewards card: the choice is yours!
- Receive 10 BONUS points for registering your card profile online at [www.cityqbbq.com/rewards](http://www.cityqbbq.com/rewards)! This will ensure your points remain with your name.

**citybbq.com**

# City Rewards Club

## Frequently Asked Questions:

**Q “How do I get a City Rewards Card?”**

**A** Go into a City Barbeque joint and request a “City Rewards Card” with your carry-out or dine-in order. The card is free and you will receive it with your order.

**Q “Can I add money to my City Rewards Card and use it like a gift card?”**

**A** Yes. You can use the card exclusively as a Gift Card. Or you can use it exclusively as a Rewards Card. Or you can use it as both a Gift and Loyalty card.

**Q “How do I register my City Rewards Card?”**

**A** There are two easy ways to register your card:

1. Fill out a form at a City Barbeque joint and hand it to a cashier.
2. Go to [www.cityqbbq.com/rewards](http://www.cityqbbq.com/rewards) and enter your profile online for an extra 10 Bonus Points!

**Q “Why should I register my City Rewards Card?”**

**A** 10 BONUS points will be added to your account just for registering your profile online!

If you dine at City Barbeque and don't have your card, just give us your phone number and we can look up your profile and you can still earn points.

Registered City Rewards Card members are the first to receive insider information via email on menu specials, exclusive offers and news!

**Q “How do I check my gift card or rewards points balance?”**

**A** Go to [www.cityqbbq.com/rewards](http://www.cityqbbq.com/rewards) to check your balance. Or a cashier can swipe your card and tell you your balance.

**Q “Can points be combined from two cards for one transaction?”**

**A** We allow only one City Rewards Card per transaction, and points cannot be combined from two cards.

**Q “Why can't I use my City Rewards Card at Findlay or Toledo City Barbeque locations?”**

**A** We are currently offering the City Rewards Card at all locations excluding Findlay and Toledo.

**Q “Why don't I get points for Catering, Gift Cards or Barbeque By Mail purchases or sales tax?”**

**A** We can only track points through our physical City Barbeque locations.

**Q “If I place an order online at [www.cityqbbq.com/order.php](http://www.cityqbbq.com/order.php), can I receive points?”**

**A** Yes if you have a City Rewards Card. You will place your order online like normal, and when you pick up (or dine in) your order, simply swipe your Rewards Card for points at the restaurant. There is nothing you have to fill out online when placing your order for points.

**Q “I had 75 points and earned 40 more so I should have 115 points, but my card points balance only shows 15 points. Where did my points go?”**

**A** When you reach 100 points, \$5 is loaded onto your City Rewards Card and 100 points are subtracted from your point balance. You can redeem the \$5 on your next City Barbeque visit, or let your points build and redeem at a future date.

Visit us at [www.cityqbbq.com/rewards](http://www.cityqbbq.com/rewards) for complete Official Rules.

**citybbq.com**